

Software Guide: PST Password Recovery Tool

Microsoft Outlook allows users to secure their Personal Storage Table (PST) files with a password to prevent unauthorized access to emails, contacts, calendars, tasks, and other mailbox data. However, if the password is forgotten or needs to be changed, accessing the PST file can become difficult. In such situations, a reliable solution is required to remove the existing password or assign a new one without affecting the stored mailbox data.

SysInfo [Outlook Password Recovery Tool](#) is a professional Windows-based utility designed to remove the password from protected Outlook PST files and set a new password with ease. Instead of retrieving the original password, the software updates the password settings of the selected PST file, enabling users to regain access using the newly assigned password. It supports both ANSI and Unicode PST files created by different versions of Microsoft Outlook.

The software automatically analyzes the selected PST file and displays important file information, including the file type, file size, encryption type, and code page, before processing. It performs the password removal and reset operation in a secure environment while preserving the integrity of the mailbox data, folder hierarchy, attachments, contacts, calendars, and other Outlook items.

With its intuitive interface and straightforward workflow, SysInfo Outlook Password Recovery Tool enables home users, IT administrators, and support professionals to remove or reset Outlook PST passwords quickly and securely without requiring Microsoft Outlook to be installed on the system.

Key Features of SysInfo Outlook Password Recovery Tool

SysInfo Outlook Password Recovery Tool is equipped with advanced capabilities that enable users to recover passwords from protected Outlook PST files quickly and securely, without affecting the original data. The software supports multiple Outlook versions, preserves file integrity, and provides a simple recovery workflow suitable for both individual users and IT professionals. Below are the key features of the software:

Feature	Description
Removes Lost or Forgotten PST Passwords	Removes the existing password from a protected Outlook PST file, allowing users to regain access when the original password is unavailable.
Sets a New PST Password	Allows users to replace the existing password with a new password, making the Outlook data file accessible with updated credentials.
Supports ANSI and Unicode PST Files	Works with both ANSI PST files created in Outlook 97–2002 and Unicode PST files created in Outlook 2003 and later versions.
Displays PST File Information	Analyzes the selected PST file and displays important properties such as file size, file type, encryption type, and code page before processing.
Supports Password-Protected PST Files	Processes password-protected Outlook PST files regardless of the password complexity or encryption method supported by Outlook.
Preserves Mailbox Data Integrity	Updates the PST password without affecting emails, contacts, calendars, attachments, folder hierarchy, or any other mailbox data.
Simple Password Reset Process	Enables users to remove the existing password or assign a new one in just a few clicks through an intuitive interface.
Standalone Application	Operates independently without requiring Microsoft Outlook to be installed on the system.
Fast Processing	Quickly processes PST files and completes the password removal or reset operation in minimal time.
Supports Large PST Files	Processes both small and large Outlook PST files without compromising performance or data integrity.
Secure Offline Operation	Performs all password removal and reset operations locally on the user's system, ensuring complete privacy and security of Outlook data.

Wide Windows Compatibility	Compatible with Windows 11, Windows 10, Windows 8.1, Windows 8, Windows 7, and earlier supported Windows versions in both 32-bit and 64-bit environments.
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Installation Guide

Installing the **SysInfo Outlook Password Recovery Tool** is quick and straightforward. The software is designed for Windows operating systems and can be installed without requiring any additional Microsoft Outlook components. Before starting the installation, ensure that you have downloaded the latest setup file from the official SysInfo website and that you have the necessary administrative privileges to install applications on your computer. Once installed, the software is ready to recover passwords from protected Outlook PST files in just a few clicks.

Steps to Install the Software

1. Download the **SysInfo [Outlook Password Recovery Tool](#)** setup file from the official SysInfo website.
2. Run the installer and follow the on-screen instructions to complete the installation.
3. Accept the license agreement and choose the desired installation location.
4. Click **Install** and wait for the installation process to finish.
5. Once installed, click **Finish** and launch the software from the desktop shortcut or the Start menu.

Trial Version Limitations

The demo version of **SysInfo Outlook Password Recovery Tool** is provided for evaluation purposes, allowing users to assess the software's functionality before purchasing a licensed edition. In the trial version, the software successfully scans the selected PST file and recovers the password but displays **only the first two characters** of the recovered password. To view and copy the complete password without any restrictions, users must activate the full licensed version of the software.

Working Steps of SysInfo Outlook Password Recovery Tool

Step 1: Download and Launch the Software

Download and install the **SysInfo Outlook Password Recovery Tool** on your Windows computer. After the installation is complete, launch the application. The main interface provides options to open a PST file, retrieve file information, recover the password, and copy the recovered password.



Step 2: Select the Password-Protected PST File

Click the **Open** button and browse to the location of the **password-protected Outlook PST** file. Select the required PST file and click **Open** to load it into the software.

Step 3: Retrieve PST File Information

After selecting the PST file, click **Get File Information**. The software scans the selected file and displays important details, such as the **File Size**, **File Type**, **Encryption Type**, and **Code Page**. This allows you to verify that the correct PST file has been selected before proceeding with password recovery.

Step 4: Recover the PST Password

Once the file information is displayed, click the **Recover** button. The software analyzes the selected PST file and retrieves the stored password without modifying or affecting the mailbox data. The recovered password is then displayed in the Recover PST File Password field.

Step 5: Copy the Recovered Password

After the password is successfully recovered, click the **Copy to Clipboard** button to copy it. You can then paste the recovered password wherever required to unlock and access the Outlook PST file.

Step 6: Exit the Application

After completing the password recovery process, verify that you have copied the recovered password. You can then close the application by clicking the Exit button or continue recovering passwords from additional PST files if needed.



Best Practices Before Password Recovery

Before initiating the password recovery process, it is recommended to follow a few best practices to ensure smooth and successful operation. These precautions help prevent access issues and ensure accurate password recovery.

1. Ensure the PST File Is Accessible

Verify that the Outlook PST file is stored in a valid location and that you have the necessary permissions to access it. If the file is located on a network drive or external storage device, ensure the connection remains stable throughout the recovery process.

2. Close Microsoft Outlook

If the selected PST file is currently open in Microsoft Outlook, close the Outlook application before starting the recovery. This prevents file access conflicts and allows the software to read the PST file without interruption.

3. Keep a Backup Copy of the PST File

Although the software performs password recovery in read-only mode and does not modify the original PST file, creating a backup of the PST file before recovery is considered a good practice for additional data safety.

4. Verify the Selected PST File

Before clicking the Recover button, use the **Get File Information** option to confirm the file details, including the file type, file size, encryption type, and code page. This ensures that the correct Outlook data file has been selected.

5. Run the Software with Appropriate Permissions

If the software is unable to access the selected PST file due to permission restrictions, launch the application with administrator privileges. This helps avoid access-related issues during the recovery process.

Data Security and Privacy

SysInfo Outlook Password Recovery Tool is designed with data security as a priority. The software performs all password recovery operations locally on the user's computer and does not upload PST files or mailbox information to external servers. It operates in a read-only mode, ensuring that the original PST file remains unmodified throughout the recovery process. This offline approach protects sensitive Outlook data and maintains complete confidentiality during password recovery.

Software Specification

About Product

Version: 3.0

Size: 2.55 MB

License: Multiple Users

Edition: Single, Admin, Technician, and Enterprise

Core Requirements

Processor: Intel® Core™2 Duo E4600 Processor 2.40GHz

RAM: 8 GB RAM (16 GB Recommended)

Hard Disk: Minimum Disk Space - 512 MB

Supported Windows: 11, 10/8.1/8/7/, 2008/2012 (32 & 64-bit), and other Windows versions.

License Information

SysInfo Outlook Password Recovery Tool is available in [four licensing editions](#) to meet the requirements of individual users, IT administrators, service providers, and enterprises. Each license includes the same core password recovery features, while the number of supported systems and software update period vary depending on the selected edition.

1. Single User License

The **Single User License** is intended for individual users and allows installation on **up to 2 systems**. It includes **1 year of software updates**, 24×7 technical support, a 30-day money-back guarantee, and full access to all password recovery features.

2. Administrator License

The **Administrator License** is suitable for system administrators managing multiple computers. It supports installation on **up to 7 systems** and includes **3 years of software updates**, along with 24×7 technical support, a 30-day money-back guarantee, and complete access to all software features.

3. Technician License

The **Technician License** is designed for IT professionals and technical support teams. It permits installation on **up to 15 systems** and provides **5 years of software updates**, 24×7 technical support, a 30-day money-back guarantee, and all password recovery capabilities.

4. Enterprise License

The **Enterprise License** is recommended for large organizations requiring deployment across multiple computers. It supports installation on **up to 25 systems** and includes **7 years of software updates**, 24×7 technical support, a 30-day money-back guarantee, and unrestricted access to all software features.

Features Available in All License Editions

Regardless of the license type, every edition includes the following features:

- Recovery of lost and forgotten Outlook PST passwords.
- Displays the recovered password in readable text.
- Supports multilingual and complex PST passwords.
- Copies recovered passwords directly to the clipboard.
- Supports both ANSI and Unicode PST files.
- Compatible with Microsoft Outlook 2019, 2016, 2013, 2010, and 2007 (32-bit and 64-bit editions).
- 24×7 technical support.
- 30-day money-back guarantee.

Troubleshooting Guide

Issue	Possible Cause	Recommended Solution
Software fails to open the selected PST file	The PST file is corrupted, damaged, inaccessible, or not a valid Outlook PST file.	Confirm that the selected file is a valid and healthy ANSI or Unicode PST file. If it is corrupted, repair a backup copy using SysInfo PST Recovery Tool, and then load the repaired file.
"Get File Information" displays no data or incomplete details	The PST file is locked by another process, inaccessible, corrupted, or the user does not have sufficient read permission.	Close Microsoft Outlook and other applications accessing the PST file. Copy the file to a local drive, confirm read permissions, and retry. If the issue continues, verify that the PST file is healthy.
Recovery process stops responding on large PST files	Insufficient RAM, high system-resource usage, slow storage, or interruption while reading the PST file.	Close unnecessary applications and ensure the system has at least 8 GB RAM; 16 GB is recommended. Copy the PST file to a healthy local drive and allow the recovery process to complete without interruption.
Application does not launch after installation	The installation is incomplete, administrative privileges are unavailable, or security software is blocking the application.	Restart the system and launch the software using Run as Administrator. If the problem continues, reinstall the latest version and ensure that approved security software is not blocking it.
Recovered password does not unlock the PST file in Outlook	A different PST file was selected, the password was copied incompletely, or the PST file is corrupted.	Confirm that the same PST file is being opened in Outlook. Use Copy to Clipboard to copy the complete recovered password. If Outlook still

		cannot open the file, check the PST file for corruption.
License key is rejected during activation	Incorrect activation key or order ID, unavailable internet connection, incorrect licensed edition, or the permitted machine limit has been reached.	Verify the activation details, ensure that the system has an active internet connection, and confirm the purchased license edition and machine limit. Contact SysInfo support if activation still fails.
Software cannot access a PST file stored on a network or external drive	The connection is unstable, the storage device was disconnected, or the user lacks sufficient permissions.	Copy the PST file to a healthy local drive and ensure that it is fully accessible before starting password recovery. Avoid processing the file directly from an unstable network or removable location.
Trial version shows only partial password characters	This is the built-in limitation of the demo version and is not a software error.	Activate the licensed version to view and copy the complete recovered PST password.
Application displays an unsupported file format error	The selected file is not a genuine PST file, has only been renamed with a .pst extension, is corrupted, or does not contain a valid ANSI or Unicode PST structure.	Verify the original file type and ensure that it is a valid Outlook PST file. Do not rename another file format to .pst. Repair the PST first if it is damaged.
Recovery process runs but produces no result	The PST file is invalid, damaged, inaccessible, locked by another process, or the application lacks permission to read it.	Close applications accessing the PST file, copy it to a local writable location, and run the software as an administrator. Confirm that the PST file is valid and healthy before retrying.

Enterprise Support & Contact Information

Email Support Comprehensive technical support via email with detailed responses. Email: sales@sysinfotools.com Response Time: 4–8 business hours	Live Chat Support Real-time chat assistance for immediate troubleshooting. Response: Instant Availability: 24/7 for premium users Contact: Get Instant Support
Phone Support Direct phone consultation with certified technical experts. Availability: Mon–Fri, 10:00 AM – 6:00 PM (IST) Phone: +91 - 9773820439 (India)	Technical Expert Team Dedicated experts specializing in Outlook PST conversion, email migration, and data integrity. Expertise: Microsoft-certified professionals Coverage: Installation, configuration, recovery, and troubleshooting Languages: Multi-language support available
Support Request Process Submit Request – Contact support via email, phone, or live chat with detailed issue information. Expert Assignment – A technical expert is assigned based on the issue's complexity. Issue Resolution – Comprehensive analysis and implementation of a solution. Follow-Up – Verification of resolution and customer satisfaction.	